

PwC DarkLab Services Quarterly Newsletter

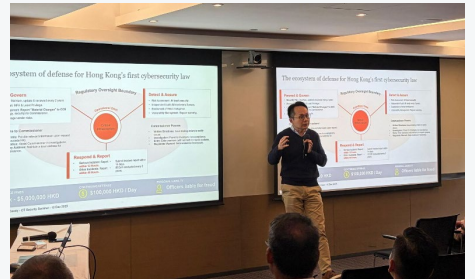
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Redefining Impact: Bridging Strategic Consulting with Democratized Cyber Expertise

PwC's Dark Lab has now integrated into our broader Consulting practice, continuing our mission to demystify the "black box" of security by delivering elite, accessible protection powered by deep technical expertise and practical, operationally grounded execution.

01 The Convergence of IT & OT: PwC x Claroty Strengthening Critical Infrastructure Security



Dec 2025 — Our **full-house seminar** on securing Hong Kong's critical infrastructure highlighted strong industry focus on the upcoming **Critical Infrastructure Bill**, with Dark Lab outlining key readiness priorities such as visibility, access control, continuous monitoring, and CCS inventories. Case studies shared by **Kenneth Wong, Jenius Shieh and Josephine Ho** demonstrated practical resilience gains and reinforced the need for **purpose-built OT security**, an **availability-first (AIC) mindset**, and a **unified IT-OT governance model** to support long-term operational security.



02 PwC x watchTower New MSSP Model Launch From Hong Kong to Scaling in APAC



Feb 2026 — We expanded the **PwC x watchTower MSSP model** from a successful Hong Kong rollout to a broader APAC offering. By embedding DarkLab's real-world threat intelligence directly into the platform, clients gain continuous, evidence-based validation and truly pre-emptive defence. With deployment underway across **Indonesia, Malaysia, the Philippines, and Thailand**, the model delivers scalable, intelligence-driven protection across the region.

Read more: https://www.pwchk.com/en/press-room/press-releases/pr-120226.html?icid=social_linkedin-20260212

03 Dark Lab Research: When Hospitality Becomes “Too Hospitable”



When Hospitality Software is Too Hospitable: an XSS Filter Bypass and a Curious SSRF in Oracle Hospitality OPERA (CVE-2026-21966, CVE-2026-21967)

For the full article, please check out our [blog](#)

Feb 2026 — Our offensive research team disclosed two critical Oracle OPERA vulnerabilities (CVE-2026-21966 & CVE-2026-21967), the system powering hotels worldwide. Discovered by **Jonathan Law** while tracking a typhoon, the flaws exposed internal databases and guest credentials across 500+ Internet-facing instances. Our work helps keep global hotel operations and guest data secure.

04 Global Insights: JSAC 2026 Japan — Advancing Regional Threat Intelligence



Jan 2026 — At **JSAC 2026**, our Incident Response Specialist **Ruth Ng** shared insights from recent East Asia intrusion investigations, highlighting recurring nation-state techniques and emerging evasion behaviours. Her session emphasised the importance of strengthened visibility, tighter controls, and proactive monitoring to stay ahead of evolving threats.

05 Grounded Defense: HKCERT SME Cybersecurity Event Strengthening Practical Security for All Organisations



Jan 2026 — Dark Lab joined HKCERT’s SME Cybersecurity Event to support raising baseline cyber resilience across Hong Kong, with **Jason Lee** invited as a panel speaker. He emphasized that cyber threats don’t discriminate and highlighted simple, high-impact actions organisations can adopt quickly, thanking HKCERT for driving a more accessible and collaborative security ecosystem.

06 Elevating the Ecosystem: CSTCB Appointment — Contributing to Hong Kong’s Cyber Readiness

Jan 2026 — Dark Lab was appointed by the **Cyber Security and Technology Crime Bureau (CSTCB)** to join the **Cyber Security Advisory Task Force (CSATF)**, where we contribute practical insights to strengthen industry preparedness and support the development of Hong Kong’s evolving cybersecurity landscape.



Let’s talk

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