

Global Risk Management Solutions

Security Crisis and Incident Response

Are you confident that your business-critical systems and information are adequately protected from internal and external threats?

Are your business-critical systems and network infrastructure (IDS, firewall, VPN, RAS, etc.) secured and monitored 24x7x365 to prevent and detect security incidents?

Are your IT staff experienced at responding to security incidents and investigating their cause?

*If not, you may need **Security Crisis and Incident Response Services**.*



The digital age is a time of risk and opportunity. Businesses thrive on the increased efficiencies, reduced cost and expanded reach of today's global computer and telecommunications networks. But to maximise the revenue potential of new information pathways, you need to keep operations secure across your extended enterprise. And when an incident does happen, you have to mobilise support fast – at any time and potentially anywhere in the world. Get help guarding the enterprise with our security crisis and incident response services.

PricewaterhouseCoopers' Security Crisis and Incident Response Services supports a global, cost-effective approach to help you manage your day-to-day security operations. We research the security industry to find top specialty providers and best-of-breed products to enhance this service and offer unique solutions tailored to the needs of our clients.

With ongoing best-practice research and security product implementation assistance, PricewaterhouseCoopers and its teaming vendors in the security management business give you the power to concentrate, with confidence, on the growth and prosperity of your core business. Networked

computing is at the heart of every modern enterprise, so vigilance is paramount. But new threats develop daily, and no one can promise zero incidents.

When security incidents occur, PricewaterhouseCoopers can provide the specialised experience and technologies you need to prevent, detect and respond to crimes involving your digital operations, both within and outside your enterprise. PwC and our teaming vendors' offerings cover:

- Intrusion Detection Systems (IDS);
- Firewalls;
- Virtual Private Networks (VPN);
- Anti-virus;
- Wireless LANs;
- Security management information systems (Security dashboards);
- Vulnerability scanning;
- Computer and network forensics; and
- Digital discovery and forensic investigations.

Create a lifetime of security for your business lifecycle

PricewaterhouseCoopers lets you team with experienced security consultants for this essential part of your business. We start with an assessment of your security requirements. Then we work with you to develop and implement a strategy to meet them. You get security support services that meet your specific requirements, plus ongoing monitoring intelligence reports, as you need them, to make key business decisions.

The PricewaterhouseCoopers 1,600-member worldwide security group is dedicated to the discipline of enterprise-wide security. Our professionals perform continual research into new threats, sharing information with their peers throughout the PricewaterhouseCoopers organisation and giving you a powerful force for global threat response.

Our security consultants can assist in setting up as much or as little of your overall security framework as you need, including contingency and response planning, escalation procedures and security policy development. With our independent choice of vendors, we help select the best in security products for our clients, including IDS, firewall, VPN and more. Then we design the security environment and infrastructure that fits your operational profile. Firewall, VPN and other security devices are configured and updated as needed to complete the implementation.

Security monitoring guards your enterprise with active network monitoring and ongoing intelligence gathering. With a normalised view of all network security data, your selected technology platform detects suspicious patterns of activity over different systems. These patterns can escape unnoticed by conventional analyses, which look only at isolated events.

With service centers around the world, incidents can be responded to as they occur. Response actions may include taking care of emergency shutdowns, incident response and recovery, hacker identification and ongoing litigation support.

Maintain operational safety with security incident prevention and response

Mitigating risk in a digital economy requires security incident prevention, detection, response and remediation. PricewaterhouseCoopers helps your organisation prevent and respond to computer misuse and other computer crimes by testing existing security and responding to any specific security related incident. Our computer forensic laboratories can also help you respond to any court-ordered discovery process. Security incident prevention focuses on discovering and minimising areas of vulnerability and exposure within your enterprise systems. Our staff helps your internal organisation with the design, implementation and testing of computing and applications security systems, tailoring your security to balance asset protection with operational efficiencies.

Discover the truth with forensic technology

PricewaterhouseCoopers is one of the few organisations outside law enforcement that can offer a complete digital discovery service to support forensic investigations. Our methodology has been developed in line with standards adopted by law enforcement agencies throughout the world and endorsed by the courts in many jurisdictions. This methodology enables us to retrieve and analyse data in a forensically sound manner from virtually any type of storage device, such as portable computing equipment, servers and mainframes. Our specialists are often called

upon to provide evidence as expert witnesses in legal proceedings. PricewaterhouseCoopers' experienced team has access to specialised tools that allow us to expedite the process of securing and analysing electronic evidence should the security of your network be compromised. Equipped with industry best practices, experience and the latest technology and training, our staff is ready to go when you need them – greatly reducing response time and disruption to business.

Global Risk Management Solutions (GRMS), part of PricewaterhouseCoopers, has over 6,500 professionals worldwide who offer a comprehensive enterprise-wide risk management service. Many of these professionals are specialists with in-depth knowledge and experience in particular industries.

The practice provides six key solutions designed to meet today's management issues. These solutions are Security & Technology, Operational Effectiveness, Audit & Compliance, Risk & Value Management, Sustainability and Behavioural Transformation.

Whether your risks are strategic, financial or operational in nature we work with you to identify and manage complex issues and risks to protect and enhance shareholder value. Our professionals are trained to take an enterprise-wide view of risk, address the full range of business needs from assessment and design to implementation and, where relevant, operation of the solution.

Contact Details:

For a presentation on our Security Incident Prevention Detection and Response services or any enquires, please contact:

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For more information about our services generally, please refer to www.pwchk.com